

## Public Rules & Policies

### PUBLIC RULES & POLICIES ACKNOWLEDGMENT AGREEMENT

This Public Rules & Policies Acknowledgment Agreement (the "Agreement") is entered into by and between Elev8 Golf Club ("Elev8," "the Club," or "Facility") and the Guest identified below. By entering the Facility, reserving services, or participating in any activities, the Guest hereby acknowledges, understands, and agrees to comply with all provisions set forth herein.

#### 1. GENERAL CONDUCT REQUIREMENTS

1.1 Guests shall conduct themselves in a respectful, orderly, and safe manner at all times.

1.2 Guests shall comply with all posted rules, verbal instructions, and directives issued by Elev8 staff.

1.3 Elev8 reserves the right to refuse service or remove any Guest whose behavior is determined to be unsafe, disruptive, or in violation of this Agreement. No refunds shall be issued in such circumstances.

#### 2. FACILITY USE & SAFETY STANDARDS

2.1 Use of the Facility is at the Guest's sole risk.

2.2 Children under the age of sixteen (16) must remain under direct adult supervision at all times.

2.3 Only approved equipment may be used in simulator bays, practice zones, and other designated areas.

2.4 Guests must maintain spatial awareness and shall not swing clubs outside designated hitting areas.

#### 3. SIMULATOR BAY POLICIES

3.1 Simulator bay usage requires advance reservation and payment in full.

3.2 Only new, clean, unmarked, and unscuffed golf balls may be used, to protect simulator screens and equipment.

3.3 Food and beverages shall be kept outside the immediate hitting and electronic areas.

3.4 Bay occupancy is limited to four (4) individuals unless otherwise authorized by staff.

3.5 Guest shall be financially responsible for any damage caused by misuse, negligence, or violation of equipment guidelines.

#### 4. PUTTING & PRACTICE AREA POLICIES

4.1 Guests shall maintain appropriate pace and respect others using the practice environment.

4.2 Running, throwing clubs, or misuse of equipment is strictly prohibited.

4.3 All equipment provided by the Facility shall be returned to its designated location upon completion of use.

#### 5. FITNESS AREA POLICIES

5.1 Access and use of the fitness area is at the Guest's own risk.

5.2 Proper athletic attire and clean athletic footwear are required at all times.

5.3 Guests must wipe down all equipment following use.

5.4 Dropping weights or improper use of equipment is prohibited.

5.5 Any malfunctioning, damaged, or unsafe equipment must be reported to staff immediately.

5.6 Only Elev8-approved personnel may conduct personal training or coaching sessions.

5.7 Guests under sixteen (16) years of age are not permitted in the fitness area.

5.8 Guests shall re-rack weights and return all accessories after use.

#### 6. GUEST FEES, RESERVATIONS & CANCELLATIONS

6.1 Reservations must be paid in full at the time of booking.

6.2 Cancellations or schedule changes must comply with Elev8's posted cancellation policy.

6.3 Late arrivals may result in reduced usage time without refund or credit.

## 7. PERSONAL ITEMS & EQUIPMENT

7.1 Elev8 is not responsible for lost, stolen, or damaged personal property.

7.3 Only soft-spike golf shoes, athletic shoes, or clean sneakers may be worn inside the Facility.

## 8. ALCOHOL POLICY

8.1 Outside alcohol is strictly prohibited.

## 9. CLEANLINESS, PROPERTY CARE & DAMAGE LIABILITY

9.1 Guests shall maintain the cleanliness of all areas utilized.

9.2 Guests agree to be held financially responsible for any damage—accidental or intentional—resulting from misuse, negligence, or failure to comply with posted rules or staff instructions.

## 10. PHOTOGRAPHY & MEDIA CONSENT

10.1 Elev8 may capture general facility photographs or video for marketing or promotional purposes.

10.2 Guests who wish not to appear in any media must provide notice to Elev8 staff prior to entering the Facility.

## 11. LIABILITY WAIVER & ASSUMPTION OF RISK

11.1 Guest acknowledges that golf activities, fitness activities, simulator use, and related training inherently involve risks of injury.

11.2 Guest voluntarily assumes all such risks associated with participation or presence at the Facility.

11.3 Guest agrees that Elev8 Golf Club, its owners, employees, and affiliates shall not be liable for injuries, damages, or losses arising from normal facility use, equipment failure not caused by negligence, or failure to follow Facility rules.

#### ACKNOWLEDGMENT & AGREEMENT

By signing below, the Guest affirms that they have read, understand, and agree to abide by all terms of this Public Rules & Policies Acknowledgment Agreement.